

FLICC newsletter

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Planning, Performance and Education Take Center Stage in FY2002

After the attacks of September 2001, the federal library community turned inward to address new homeland security policies, improve planning efforts to anticipate changing agency needs and apply innovative performance measurement techniques to ensure libraries and information centers were meeting agency missions and customer needs. To be successful with this diverse set of initiatives, the FLICC membership began identifying educational programming solutions to help federal librarians gain the leadership and business skills and abilities they need.

FLICC Forum Responds

FLICC's annual information policy forum, "Homeland Security: Impact of Policy Changes on Government Information Access," focused on the changes resulting from enhanced homeland security on access to federal

information by those both inside and outside the government. The executive keynote speaker for the event was Viet Dinh, Assistant Attorney General for the Office of Legal Policy at the Department of Justice, who was followed by a morning panel discussion on agency initiatives featuring Patrice McDermott, Assistant Director, Office of Government Relations, American Library Association; Nancy Blair, Chief Librarian, U.S. Geological Survey Library and U.S. Geological Survey Security Task Force; and W. Russell Neuman, Senior Policy Analyst, Technology Division, Office of Science and Technology Policy, Executive Office of the President.

Rep. Thomas M. Davis III (R-VA) began the afternoon session with the congressional keynote address, which was followed by another panel discussion with June Daniels, Senior Systems Analyst, Foreign Affairs Systems Integration Program, Department of State; Kurt Molholm, Administrator, Defense Technical Information Center; and Francis Buckley, Superintendent of Documents, Government Printing Office. Peter Swire, Visiting Professor of Law, The George Washington University Law School, offered his perspective and summary of the day to conclude the forum.

Quarterly Meetings Stress Policy And Leadership

Every quarter, FLICC members convened to review and discuss regular FLICC working group updates and reports from FLICC/FEDLINK staff members. Each of

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BOARD TALK

When combining 170,000 government employees into a single agency responsible for homeland security, how would you ensure that the knowledge workers in the agency are equipped with the latest, best, and most relevant information?

While federal librarians may not be in charge of organizing the new Department of Homeland Security (DHS) – even though Secretary Ridge is married to a librarian – 20 federal librarians reassigned to the new department or who have supported areas now in DHS have come together via FLICC to explore the ideal “content model” for the new department. Librarians from the Immigration and Naturalization Service, Customs, Agriculture, Federal Emergency Management Agency, Justice, Transportation, Treasury, Energy, National Oceanic and Atmospheric Agency, Defense Technical Information Center, Health and Human Services, and others have met in person and/or by phone to compare information and consider how library professionals can help DHS solve its content management issues most effectively.

This group first contacted the DHS chief information officer (CIO), Steve Cooper, via email. Cooper’s initial response was enthusiastic–“This sounds great”– but then he asked for help with records and documents management. (Since this email exchange, the FLICC group has touched base with the leader of the DHS records management working group and I have had conversations with others dealing with records management issues for DHS.)

Cooper has also encouraged the FLICC group to coordinate with others at DHS, including Nat Heiner, Chief Knowledge Officer (CKO), U.S. Coast Guard (on detail to DHS). Heiner is encouraging our efforts; he is knowledgeable about how important librarians are in establishing high quality content management systems. He subsequently connected the FLICC group with the DHS Data Management Working Group and invited us to send him periodic reports of our meetings and projects.

Now FLICC must show the department’s management what value information professionals can add to meet the vital information needs of DHS. This is an excellent position for us but it is also a bit daunting. How do you, in the words of Steve Cooper, create an enterprise content management system that is “best in class?”

We have already begun to collect answers to that broad question. At the annual FLICC Forum on Information Policy Issues, speakers and attendees gathered for

“Enterprise Content Management: Responsibility for the ‘I’ in IT.” (Full coverage of the event will appear in the next issue of the *FLICC Newsletter*.) For this immediate access to Forum highlights, I must thank Donna Scheeder of the Congressional Research Service, our wrap-up speaker, who, with laptop balanced on her knees, spent the day collecting the major points from the program’s excellent array of speakers.

A good place to start is with Stephen Abram, Vice President for Corporate Development, Micromedia ProQuest, who said: “Decisions are made by those who show up. Be part of the critical decisions on metadata.” Dana Hallman, Web Content Management Project Leader in the GSA Office of Citizen Services, added this advice: “Librarians need to seek out those in charge of content implementation in their agencies. They might not know they need you.” So far, we’ve requested a place at

the DHS table, but we’re not there yet. The table we’re sitting at is still at the Library of Congress. And the couple people who understood they needed us when we contacted them may by now have forgotten that revelation in the press of other business.

As Eugenie Prime, Director of Corporate Libraries at Hewlett Packard, reminded us: “It’s the information [stupid]. Technology is the tool, not the end.” Congressman Lacy Clay (D-Mo.) was more diplomatic: “There’s too much emphasis on the technology and not enough focus on the information.” Clay saw an important role for librarians in “maintaining the confidentiality, credibility and authenticity of information.”

For the good of the Federal Government, librarians need to put humility aside and remember that unless we help our CIOs and CKOs with some of their content decisions, access to government information and access by government workers to information won’t be as good as it should–and could–be.

If this sounds like cheerleading, sometimes we need it. As we look at the gargantuan issues in content management that face the nascent Department of Homeland Security–as well as all other agencies–we need to remember that, as librarians, we are being paid to help our agencies with content management. So let’s go out there and HELP them! As Dr. James H. Billington said in introducing the Forum: “Why should librarians be involved in content management? It’s what they’ve always done.”



Susan M. Tarr
Executive Director, FLICC

FLICC and FEDLINK Welcome New Elected Members

The results of the Fall 2002 Elections are in! Under the Federal Library and Information Center Committee (FLICC) Bylaws, five persons are elected each year as rotating members to FLICC. The top five vote-getters serve three-year terms beginning in January 2003 to help FLICC carry out its mission: To foster excellence in federal library and information services through interagency cooperation and to provide guidance and direction for the Federal Library and Information Network (FEDLINK).

The newly elected FLICC Rotating Members are:

Janice Beattie	National Oceanic and Atmospheric Administration
Nancy Blair	U.S. Geological Survey
Thomas Downing	U.S. Government Printing Office
James King	Naval Research Laboratory
Kristin Vajs	U.S. Patent and Trademark Office

The FLICC Bylaws also require that the FEDLINK membership elects three members each year to the FEDLINK Advisory Council (FAC). The top vote-getters serve on FAC beginning in January 2003 and represent FEDLINK at the quarterly meetings of FLICC. Normally FEDLINK voting members elect three FAC members for 3-year terms, but this year they elected four (three three-year terms and one one-year term) to accommodate an adjustment to the staggering of terms.

The new FEDLINK Advisory Council (FAC) Members are:

Brenda Corbin	U.S. Naval Observatory (one-year term)
Sally Sinn	National Agricultural Library (three-year term)
Cheryl Thomas	Farm Credit Administration (three-year term)
Paula Vincent	Executive Office of the President (three-year term)

The newly elected officials began their work with an orientation to FLICC and FEDLINK and began their terms officially at the January Meetings. Welcome new members! ■



From left to right: Brenda Corbin, Kristin Vajs, Susan M. Tarr, Janice Beattie, Nancy Blair, James King, Paula Vincent, Sally Sinn.

FLICC Awards Recognize Outstanding Efforts in the Federal Information Community



Winners and their supporters await the presentation of the 2002 FLICC Awards at the 20th Annual FLICC Forum on Federal Information Policies.

For the fifth year in a row, the Federal Library and Information Center Committee (FLICC) will award innovative federal libraries, librarians and library technicians who met the information demands of government, business, scholarly communities and the American public in Fiscal Year 2002.

The award winners will be honored at the 20th Annual FLICC Forum on Federal Information Policies on March 19 at the Library of Congress in Washington, D.C., where they will receive their awards and be guests of the forum. Their names will remain on perma-

nent display in the FLICC offices at the Library of Congress.

Federal Library Category Redefined for 2002

For the first time in the award's history, FLICC selected winners in two categories: a small library/information center (with a staff of 10 or fewer federal and/or contract employees) and a larger library/information center (with a staff of 11 or more federal and/or contract employees).



Staff at the Homer E. Newell Library, NASA, Goddard Space Flight Center, winner of FLICC's 2002 Large Library/Information Center of the Year Award.



The James A. Haley Veterans' Hospital Library, Tampa, FL, winner of the Small Library/Information Center of the Year award. From left to right: Nancy Bernal, Chief, Library Service; Charlotte Truitt, Clinical Medical Librarian; and Laurie Barnett, Medical Librarian. Inset: Janet Schneider, Patient Education Librarian.

"This new designation provides a more effective scope for each of these awards," said Susan M. Tarr, FLICC's executive director. "The FLICC Awards Working Group and the FLICC Executive Board reviewed entries from the last four years and after much discussion felt a dual category based on staffing would encourage every size library to compete for this prestigious award."

Federal Libraries of the Year Focus on Knowledge Management and Web Technologies

The Library/Information Center of the Year in the larger library category, the Homer E. Newell Library, NASA, Goddard Space Flight Center, is recognized for

its promotion of various innovative technologies and approaches to knowledge management. The library developed an extensive Web-based portal that linked a comprehensive project directory of resource and image gallery links with a network of experts. This enhanced the value of the knowledge gained from individual projects for the entire agency.

The library was further recognized in Fiscal Year 2002 for eliminating the boundaries between traditional library support and preserving knowledge unique to the Goddard Space Flight Center.

AWARDS, see page 6, col. 1



Ann Parham, Army Librarian, is the 2002 FLICC Federal Librarian of the Year.



Reginald A. Stewart, Library Technician, U.S. Army Library, Giessen, Germany, is the winner of the FLICC Federal Library Technician of the Year award.

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The Library/Information Center of the Year in the smaller library category, The James A. Haley Veterans' Hospital Library, Tampa, Florida, is recognized for providing innovative, comprehensive, and customer-focused resources and library services to clinical staff, allied health professionals, patients, families, and volunteers. In Fiscal Year 2002, the library worked directly with the hospital's nursing staff to provide patients with print information to supplement their discussions with their caregivers.

The library also created a variety of innovative Web-based services and creative outreach activities for both professionals and patients to deliver knowledge-based information directly to the bedside and provided vital support for excellence in patient care, research and education for staff and patients.

Federal Librarian of the Year is Role Model

Ann Parham, Army Librarian, is recognized for her leadership and devotion to librarianship as demonstrated by her commitment to excellence in the management of the worldwide U.S. Army Library Program, her advocacy for the restoration of the Pentagon Library, and the innovative librarian training program she orchestrated. In Fiscal Year 2002, Parham served as an example for the entire federal library community by reaffirming the values and importance of library and information services to management, the user community and the nation.

Her initiatives in the wake of the September 11 attack on the Pentagon serve as a model of principled determination and are a credit to the librarian profession.



Kellie McKenzie, Treasury Library, received an honorable mention in the FLICC Library Technician of the Year award.

Federal Library Technician of the Year Is Dedicated to the Customer

Reginald A. Stewart, library technician, U.S. Army Library, Giessen, Germany, is recognized for his visionary approach to improvements and outreach with library services for children. He created a "storymobile" and initiated weekly visits to military housing areas to reach children unable to come to the library for story time. His enthusiastic storytelling and reading program created ongoing awareness, interest and visibility of library services in Army communities.

In Fiscal Year 2002, Stewart is commended for expanding the main library's children and adult collections, as well as military dependent elementary and high school libraries, through dedicated and enthusiastic efforts to acquire, select, process, barcode and shelve more than 50,000 volumes from several closed base libraries. ■

2003 Program Will Open This Summer



Information on the 2003 Award program will be announced later this summer. For the latest information on the awards, interested parties may refer to the FLICC Web site

<http://www.loc.gov/flicc/awards.html>

where information regarding the 2003 nomination packet will be posted on the "What's New" section as soon as it becomes available.

Disaster Recovery Video Series

The Pentagon Library Experience and Business Continuation and Disaster Recovery

Last year FLICC hosted two programs on disaster recovery and business continuation featuring the Pentagon Library and other lessons learned from the attacks of September 11, 2001. Video sets of these important events are available in two three-tape sets for just \$140/\$150* for both sets or \$70/\$75* for each set.

The *Pentagon Library Program* featured first-hand accounts of the disaster and recovery efforts, insight from the library's recovery vendor, expert commentary on mold and a discussion on recovery contracts and other related issues.

Sessions from the *Business Continuation and Disaster Recovery Program* offer step-by-step guidance on developing and reevaluating disaster recovery plans, preparedness issues, and service continuity in a digital environment.

To order these special videos, complete the form below and fax this page to FLICC at 202-707-4825 or call 202-707-4800 for more information. Orders ship four weeks after order.

Name: _____

Agency: _____

Phone: _____

Shipping Address: _____

Billing Options

For FEDLINK Members with FT Accounts (Please indicate your FEDLINK ID: _____.)

Choose One:

Both video program sets \$140

Disaster Recovery: The Pentagon Library Experience \$70

Business Continuation and Disaster Recovery: What We Learned from 9/11 \$70

For Agency Purchase Orders (Attach agency purchase order.)

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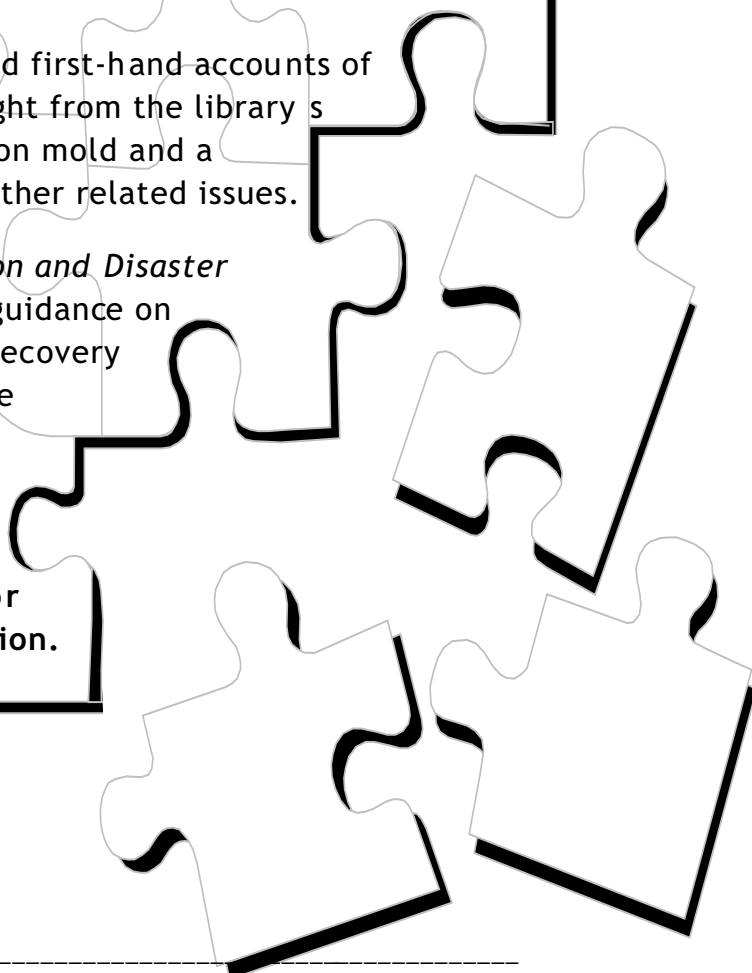
Both video program sets \$150 (\$140 for the video sets and \$10 Admin Fee)

Disaster Recovery: The Pentagon Library Experience \$75 (\$70 video set/\$5 Admin Fee)

Business Continuation and Disaster Recovery: What We Learned from 9/11 \$75 (\$70 video set/\$5 Admin Fee)

Be sure to include billing information. If possible, please select an IPAC payment method and include your Agency Locator Number (ALC). For IPAC information, please contact your contracting officer.

Incomplete orders cannot be processed.



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these meetings also featured a presentation on developments in the federal information science field.

The first FLICC Quarterly Membership meeting featured Joanne Gard Marshall, Dean and Professor, School of Information and Library Science, University of North Carolina at Chapel Hill. Her presentation on "Competencies and Continuing Educational Needs of Federal Information Professionals" was the kickoff of round table discussions among FLICC members designed to identify training needs for the field. Their priorities were sent on to the Education Working Group who used them to develop the FY2003 education event agenda.

The second quarterly meeting focused on a thorough review of library performance issues with a detailed presentation by Denise Davis, Director of Statistics and Surveys, National Commission on Libraries and Information Science (NCLIS) on "Metrics and Library Performance." This presentation led to the development of brown bag sessions and newsletter articles on performance measures throughout the year.

On a lighter note, the centerpiece of the third meeting was a presentation by Roberta Shaffer, Founder and

Principal of The KnowLedge Group, on "Speaking Up: Basic Tips for Getting What You Want Through Internal Lobbying." Shaffer used a humorous presentation to outline how communication styles and trends directly affect the way individuals and organizations exchange information. With an eye on a few new techniques, librarians can apply several new tools to promote and reinforce their importance within federal agencies.

The final quarterly meeting of the fiscal year took a longer-term approach with speaker Marjorie Gildenhorn, Director, Information Services, U.S. Department of the Treasury, who presented on "Strategic Planning for Federal Information Services." Her discussion outlined specific ways federal libraries and information centers can reaffirm their expertise and importance at both the customer service and management levels.

FEB Centers Efforts on Professional Development

The FLICC Executive Board focused its efforts on a number of initiatives related to professional development. Early in the year, the board redefined its annual awards

FLICC Working Groups Roundup

FLICC Awards Working Group

To honor the many innovative ways federal libraries, librarians, and library technicians fulfill the information demands of government, business, research, scholarly communities and the American public, in Fiscal Year 2002 the Awards Working Group administered a series of national awards for federal librarianship. The award winners for Fiscal Year 2001 were

Federal Library/Information Center of the Year — The National Defense University Library —

for outstanding, innovative, and sustained achievements during the fiscal year in fulfilling its organization's mission, fostering innovation in its services, and meeting the needs of its users;

Federal Librarian of the Year (tie) — Pamela Dawes, Director, Haskell Library, Haskell Indian Nations University, Lawrence, Kansas, and Lynne C. Tobin, Chief, Reference Library, National Imagery and Mapping Agency, Bethesda, Maryland — for their professional achievements during the fiscal year in the advancement of library and information sciences, the promotion and development of services in support of the agency's mission, and demonstrated professionalism as described in the Special Libraries

Association's *Competencies for Special Librarians in the 21st Century*; and

Federal Library Technician of the Year — Leslie Yeakley, Library Technician, Defense Technical Information Center, Fort Belvoir, Virginia — for service excellence in support of the information center's mission, exceptional technical competency, and flexibility in adapting work methods and dealing with change during the fiscal year. Patricia E. Tellman, Library Technician, Base Library, Naval Air Station, Fort Worth, Texas, received honorable mention.

At the annual FLICC Forum on Federal Information Policies in March 2002, the Deputy Librarian of Congress presented the individual award winners with a certificate and an engraved crystal award in the shape of a book honoring their contributions to the field of federal library and information service and the institutional winner with a framed, hand-painted certificate for display.

The working group then reviewed the program criteria in the spring of 2002 and expanded the library and information center awards to distinguish those programs with 10 or fewer staff members from those with more than 10 members by making separate

program to further delineate federal library community efforts by size of the institution to encourage both small and large federal libraries and information centers to compete for the distinguished award. The FEB also supported the Institute of Museums and Library Services (IMLS) efforts to increase recruitment and educational efforts for librarians and discussed with IMLS representatives specifics for federal librarian recruitment.

A more immediate issue for the FEB were developments regarding the FAIR Act, the Commercial Activities Panel and changes to OMB's A-76 memorandum. In addition to surveys of FLICC members and presentations on the topic, the FEB also met formally with Robert Tobias, Distinguished Adjunct Professor, American University, and member of the government's Commercial Activities Panel (CAP), to discuss CAP recommendations related to definitions of "inherently governmental" and modified procedures for competitive sourcing, particularly as related to federal libraries and information centers.

The FEB also took a leadership role in the developing issues of homeland security, content and knowledge management, bibliographic control, digital reference and preservation. In addition, the board advised the Department of Defense on planning the future of the Pentagon Library, guided the Department of Labor on replacing their library director, and endorsed federal library and information community support of the Library of Congress Veterans History Project and the National Book Festival.

FLICC Working Groups Tackle The Issues

The FLICC working groups completed an ambitious agenda in Fiscal Year 2002. The groups selected finalists for the FLICC awards recipients for 2001; identified the federal library and information center context for content management and homeland security; established parameters and developed a management education series for current and potential federal library managers; met with

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awards. They also strengthened references to fiscal year appropriateness in program materials and formalized the honorable mention selection process. Staff members then initiated promotion efforts for the fifth annual awards cycle, including updating the annual promotional brochure with an outside contractor and revising the awards Web page.

FLICC Budget and Finance Working Group

The FLICC Budget and Finance Working Group developed the Fiscal Year 2003 FEDLINK budget and fee structure in the Winter quarter. The group developed an online budget questionnaire for FEDLINK members and used the results to verify assumptions for the budget for the 2003 fiscal year. This year also marked the first time the membership voted on the budget electronically by reviewing the information online and printing out official ballots. The final budget for Fiscal Year 2003 kept membership fees for transfer pay customers at Fiscal Year 2002 levels: 7.75 percent on accounts up to \$300,000 and 7.00 percent on amounts exceeding \$300,000. Direct pay fees also remained at Fiscal Year 2002 levels. Library officials approved the budget in September 2002.

FLICC Content Management Working Group

After a hiatus related to the merger with the Chief Information Officers' Knowledge Management Working Group, the FLICC Content Management Working Group convened in September to plan a lunchtime discussion series that will begin with the topic of taxonomies and a day-long event in December 2002 to look at IT disaster planning and recovery in federal libraries and information centers.

FLICC Education Working Group

During Fiscal Year 2002, the FLICC Education Working Group sponsored 29 programs for 1,233 participants in the areas of licensing, portals, Web cataloging, electronic resources, knowledge management, disaster recovery, virtual reference, and performance measures. In addition, the FLICC Orientations to National Libraries and Information Centers and brown-bag luncheon discussions continued throughout the year.

The working group responded to the agenda developed by the December 2001 FLICC membership focus group sessions by dividing into three subgroups to

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the Office of Personnel Management (OPM) to identify ways to enhance recruitment efforts to federal libraries; and addressed issues on disaster planning and recovery, endangered federal collections, professional competencies, outsourcing, metrics and performance evaluation, benchmarking, e-government legislation, and other information science policy issues. (For details, see the "FLICC Working Group Roundup" beginning on page 8.)

General Counsels' Fora Review Licensing Access and Filtering

FLICC also continued its collaboration with the Library's General Counsel on a series of meetings between federal agency legal counsels and agency librarians. Now in their fourth year, the fora grew out of the recognition that federal attorneys and librarians face many of the same questions in applying copyright, privacy, FOIA, and other laws to their agencies' activities in the electronic age — with regard both to using information within the agency and to publishing the agency's own information. These meetings have enhanced the

relationship between agency attorneys and librarians and have helped them develop contacts with their counterparts at other agencies. This year's series featured discussions on licensing electronic publications, FOIA Policy and the Trade Secrets Act after September 1, and legal challenges to filtering in public libraries.

Private Survey Finds More Service to More Users

In the absence of an updated census of federal libraries and information centers by the National Center for Educational Statistics (NCES), FLICC endorsed membership participation in the annual Outsell survey of "content deploying functions" in industry, academia, and the public sector. More than 100 federal librarians participated in the survey. According to Outsell, Inc., the only research and advisory firm that focuses exclusively on the information content industry, the survey indicated that government information professionals serve significantly more users than colleagues in corporations and academic libraries and spend much less per user. The results also

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carry out their charge. The initial result was the development of a management seminar series that will debut in Fiscal Year 2003. The working group also initiated a revision to its Web-based *Handbook of Federal Librarianship* for release in the winter of 2002 - 2003.

FLICC Nominating Working Group

The FLICC Nominating Working Group oversaw the 2002 election process for FLICC rotating members, FLICC Executive Board members and the FEDLINK Advisory Council (FAC). Librarians representing a variety of federal agencies agreed to place their names in nomination for these positions. For the first time, the nominating process included a listing of eligible FEB candidates which resulted in the largest nomination pool to date.

FLICC Personnel Working Group

Because of the high percentage of federal librarians approaching retirement age and the importance of refreshing the civil service with young, energetic information managers, the working group turned its focus to federal library recruitment. Meetings with OMB officials reinforced the working group's efforts on recruitment as members have begun developing a

slate of potential recruitment marketing and promotion efforts. The group began its promotional campaign by preparing a leaflet on federal librarianship for the Library of Congress National Book Festival.

FLICC Preservation and Binding Working Group

The working group set disaster planning and recovery as their educational priority. The centerpiece of their efforts was a special disaster recovery program in the Spring that featured Pentagon Library employees who related their experiences from September 11 and detailed the past year's recovery activities. They completed a statement of work on preservation services for rare books, flat paper, preservation and microfilming, which was published for industry comment before FEDLINK invites vendors to submit proposals. The group also advised the Government Printing Office (GPO) on needed revisions to its binding contract requirements which are scheduled for recompetition in Fiscal Year 2003. ■

showed that while some governmental libraries have been progressive in their approach to digital content, they have been slower to make a transition to new business models.

FEDLINK Saves Members \$7.6 Million

FLICC's cooperative network, FEDLINK, continued to enhance its fiscal operations while providing its members with \$56.6 million in transfer pay services and \$38.1 million in direct pay services, saving federal agencies approximately \$10.3 million in vendor volume discounts and approximately \$7.6 million more in cost avoidance. FEDLINK exceeded Fiscal Year 2002 revenue targets by 5.5 percent.

FEDLINK also developed and implemented its pilot Direct Express program. Using a process similar to purchasing from a GSA schedule, FEDLINK customers are able to place Fiscal Year 2003 orders directly with five commercial information services vendors; the FEDLINK fee, included in the vendor prices, will be remitted to FEDLINK by the vendor on a quarterly basis. Ebsco Publishing (online services only), Gale Group, LexisNexis, ProQuest, and West Group will be the first vendors to offer their services under this new streamlined process. Their product and service offerings will continue to be as comprehensive as always—electronic database publications, document delivery services, associated print publications and specialized access options.

Education Initiatives Reach More Than 1600 Participants

Fiscal Year 2002 saw continued improvements to the FEDLINK program with the addition of new procurement and procedural options, as well as innovative educational initiatives including workshops and seminars on Library of Congress subject headings, serial holdings, descriptive and cartographic cataloging, virtual reference, library assessment and benchmarking, and knowledge management. The program also expanded its consortial purchasing opportunities, renewed substantial vendor discounts and established new basic ordering agreements with a variety of publication, electronic resource and other products and services vendors. Systems staff members began an ambitious implementation of the new FEDLINK financial system which entered a preliminary testing phase late in the summer. Staff members also sponsored 29 seminars and workshops for 1,233 participants and conducted 38 OCLC, Internet, and related training classes for 415 students.

Annual Report Online

To access the complete FLICC/FEDLINK Annual Report, visit the Publications Section of the FLICC Web site at <http://www.loc.gov/flicc/publications.html>. The report will also appear in the *2003 Bowker Annual* later this year. ■

Homeland Security Web Portal Is Gateway to Agency

A visit to the new Department of Homeland Security (DHS) Web Site (<http://www.dhs.gov/>) offers a variety of resources, opportunities and guides to the efforts of this new agency. To find their vision for working with other federal agencies, click on their "Government" button to read their targeted mission statement: "A cornerstone of the DHS philosophy revolves around a commitment to partner closely with other federal agencies, state and local governments, first responders, and law enforcement entities to ensure the security of the United States."

Not only does the page link to resources regarding threats and protection, it also focuses on topics

like emergencies and disasters, transportation and travel, immigration and borders, research and technology. Links to FirstGov and ReadyGov as well as special sections for state and local government and citizens, lay the groundwork for their future efforts in

creating both an enterprise content management system and for a dynamic Web Portal.

DHS is also offering an automatic update of the threat advisory level to federal

Web masters so their Web sites will automatically update the threat advisory level. For more information on this service, send email to websiteissues@dhs.gov. ■



Join the Federal Librarians Discussion (FEDLIB) Listserv!

Trying to keep up on the latest initiatives, opportunities, and challenges for federal libraries and information centers can be overwhelming! Join FLICC's FEDLIB listserv and you can keep track of:

- federal library management,
- the latest issues and policy concerns,
- FEDLINK program updates and meeting announcements,
- personnel and training opportunities,
- federal job offers and much more!

Post your own messages when you want feedback from your colleagues or have news to share with the federal library community.

It is easy to subscribe with these easy steps:

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FLICC Newsletter

The FLICC Newsletter is published by the Federal Library and Information Center Committee. Suggestions of areas for Federal Library and Information Center Committee attention or items appropriate for inclusion in the FLICC Newsletter should be sent to:

FLICC Newsletter

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The Federal Library and Information Center Committee was established in 1965 (as the Federal Library Committee) by the Library of Congress and the Bureau of the Budget to foster excellence in federal library and information center services through interagency cooperation and to provide guidance and direction for the Federal Library and Information Network (FEDLINK).

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